



Interaction Designer, London or Norwich

Working closely with our team of designers, the successful candidate will help deliver the complex digital interaction and information design projects we undertake for our clients.

This is a full-time role based in our London or Norwich office. We offer a competitive salary with benefits.

Responsibilities

- Working with the Head of Interaction Design and within a team of interaction and visual designers, you'll play a key role in creating project deliverables that help define success criteria, through an iterative design process with validation from customers, to handing over the final artifacts such as annotated and interactive UI prototypes.
- Present design concepts and solutions internally, and to clients when necessary.
- Focus on hitting deadlines and budgetary constraints, whilst working to the expected level of quality.
- Support the costing and planning activity of design deliverables, report on the status of such deliverables to the programme management team and notify them of any risks.
- Consideration for, and identification of, inherent technical constraints.
- Support the wider sales team by identifying business opportunities, generating ideas and suggestions for internal projects outside of paid project work.
- Contribute to company blog posts, social media, white papers, attending or speaking at industry conferences.

Required skills and experience

- Portfolio demonstrating a deep understanding of insight-driven, collaborative experience and interaction design, and how ideas have been generated and executed.



- An appreciation of graphic design methodologies and deliverables.
- Experience of working on complex user interface design challenges across mobile, tablet, desktop and other devices.
- Excellent communication skills, enabling solutions to be presented confidently and articulately.
- A robust working knowledge of design software including Axure, Omnigraffle, Photoshop, Illustrator and InDesign.
- Education to degree level, or a postgraduate qualification in a relevant subject.
- 4 years' experience working within a multi-disciplinary digital agency or equivalent client-side position.

Essential qualities

- **Excellent client relationship skills:** You must be able to create rapport and relationships across a range of clients and functions.
- **Excellent communication skills:** You must be fully-confident taking on a client-facing role with the necessary skills required to work with and manage clients, suppliers and colleagues.
- **Passion and creative thinking:** We're passionate about delivering high-quality, effective and value-added services to our clients.
- **Attention to detail:** We pride ourselves on the quality of our deliverables, from an email to a client presentation. Achieving this, especially when under pressure, is a critical success factor for the role.

Package

Competitive salary, bonus scheme, 25 days' holiday (increases to 30 with long service awards), matched contributory pension scheme, death in service cover and private medical cover. This is a permanent position.